

ViaPath Command

Complete control with total visibility



There is nothing more important than control within a correctional facility. With ViaPath Command, you can see what is happening - every call, visit, message, deposit, and more - to keep operations running smoothly and safely.

ViaPath Command is our cloud-based, administrative hub that gives staff at correctional and detention facilities complete control of incarcerated individual communications, including every service, action, device, and user.

FEATURES

- ▶ **PREA and Crime Tips** – Protect incarcerated individuals and lower facility risk with private communication of PREA and criminal issues for quick facility response.
- ▶ **Paperless Requests and Grievances** – Reduce paper-heavy, inefficient, time-consuming processes with a solution that satisfies the requirements of PLRA (Prison Litigation Reform Act), reduces risk of lawsuits, and saves enormous amounts of staff time.



ViaPath Command gives you the power to monitor and secure your facility **24 hours a day, 7 days a week.**



- ▶ **24/7 Web-based Availability** – Access information at any time through any internet-enabled computer, tablet, or smartphone.
- ▶ **Live Call and Visit Monitoring** – Monitor and terminate calls and visits as necessary.
- ▶ **Permissions and Restrictions** – Manage interactions between incarcerated individuals and family and friends.

BENEFITS

- ▶ **Total Control** – Complete visibility and control of your users, actions, services, and devices.
- ▶ **Monitor Everything** – See and monitor every system action including all calls, messages, deposits, and visits.
- ▶ **Inbound Information** – Bring key information to your email or smartphone with customizable alerts and notifications.
- ▶ **Always Up to Date** – Cloud-based system automatically updates, so you are always running the most current version.

For over **30 years**, ViaPath has been a partner that helps ensure facility safety and security.

By providing total visibility into every aspect of operations, ViaPath Command shows the complete picture, giving you control over all your facility solutions.



ViaPath works to transform correctional facilities into rehabilitative environments by providing technology that meets facility needs, keeps communities safe, improves the wellness of incarcerated individuals, and fuels successful reentry for returning citizens. Leading the correctional technology field, ViaPath provides communication, rehabilitation, investigative, intelligence, finance, and reentry solutions.