

Inmate Telephone System

The comprehensive platform for controlling connections

The Inmate Telephone System (ITS) offered by ViaPath Technologies is an end-to-end solution that connects incarcerated individuals with the people and resources they need while providing the oversight required by facilities. It is the most scalable and feature-rich corrections communication platform available today.

ViaPath's unique ITS is designed specifically to meet your needs and is maintained directly by us. Our web-based, turnkey system comes complete with all necessary equipment, including:

- ▶ Hardware and Software
- ▶ Centralized Network
- ▶ Circuits
- ▶ Recording System
- ▶ Telephones

In addition, ViaPath's ITS can be configured to include cutting-edge investigative solutions that analyze data from recorded incarcerated individual telephone calls. Designed with input from leading investigators, this field-tested technology creates valuable, actionable intelligence.



ViaPath's ITS generates actionable intelligence for investigators while creating meaningful connections between incarcerated individuals and their loved ones.



THE INVESTIGATIVE AND INTELLIGENCE CAPABILITIES OF VIAPATH'S ITS

- ▶ Reveals previously hidden activities
- ▶ Identifies incriminating calls
- ▶ Helps investigators solve and prevent crimes
- ▶ Increases the safety of everyone in a facility
- ▶ Shares email links with others in order to play recorded calls
- ▶ Provides convenient access to listen to call recordings from smart devices on Android, iOS, and other platforms

Managed by the ViaPath Command platform, ViaPath's ITS provides a wide array of control mechanisms for administrators. Options include:

- ▶ Setting time windows for when calls are allowed
- ▶ Blocking specific numbers
- ▶ Establishing allowed lists by incarcerated individual
- ▶ Scanning calls for keywords
- ▶ Generating reports

Additional investigative and intelligence solutions contained within the ITS include:

- ▶ Phone IQ™ identifies a called party's phone type
- ▶ Called Party IQ® detects two or more incarcerated individual calls made simultaneously from a ViaPath system to the same number
- ▶ Call IQ® searches call recordings for keywords or phrases
- ▶ Reverse Lookup displays the billing name and address for a specific phone number, along with a street map or satellite image, where available.

ViaPath's ITS offers a variety of calling options for incarcerated individuals and their family and friends to remain connected, including an industry first, permanent **free weekly communication program** that provides one free phone call each week for every incarcerated individual. The system also provides the features you need for your facility to maintain order and control while remaining one step ahead.



ViaPath works to transform correctional facilities into rehabilitative environments by providing technology that meets facility needs, keeps communities safe, improves the wellness of incarcerated individuals, and fuels successful reentry for returning citizens. Leading the correctional technology field, ViaPath provides communication, rehabilitation, investigative, intelligence, finance, and reentry solutions.