Issued: March 4, 2015

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# TITLE PAGE

Price List of Detariffed Services Applicable to Institutional Calling Services

Provided By

# PUBLIC COMMUNICATIONS SERVICES, INC. D/B/A GTL U-6075-C

**(T**)

Issued: July 12, 2016

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#### CHECK SHEET

Pages of this price list, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original price list and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION
Title	1 <sup>st</sup> Rev.		21	$2^{nd}$ Rev.
1	6 <sup>th</sup> Rev.	*	22	$2^{nd}$ Rev.
2	1 <sup>st</sup> Rev.		23	$2^{nd}$ Rev.
3	1 <sup>st</sup> Rev.		24	$2^{nd}$ Rev.
4	1 <sup>st</sup> Rev.		25	$2^{nd}$ Rev.
5	1 <sup>st</sup> Rev.		26	$2^{nd}$ Rev.
6	1 <sup>st</sup> Rev.		27	$3^{rd}$ Rev.
7	1 <sup>st</sup> Rev.		28	3 <sup>rd</sup> Rev.
8	1 <sup>st</sup> Rev.		29	3 <sup>rd</sup> Rev.
9	1 <sup>st</sup> Rev.		30	Original
10	3 <sup>rd</sup> Rev.	*		-
11	$2^{nd}$ Rev.			
12	2 <sup>nd</sup> Rev.			
13	2 <sup>nd</sup> Rev.			
14	2 <sup>nd</sup> Rev.			
15	2 <sup>nd</sup> Rev.			
16	2 <sup>nd</sup> Rev.			
17	2 <sup>nd</sup> Rev.			
18	$2^{nd}$ Rev.			
19	2 <sup>nd</sup> Rev.			
20	2 <sup>nd</sup> Rev.			

\* - indicates those pages included with this posting.

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#### PRICE LIST FORMAT

Page Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 1 and 2 would be sheet 1.1.

#### SYMBOLS

Explanation of Symbols - When changes are made in any price list sheet, a revised sheet will be issued canceling the price list sheet affected. Changes will be identified on the revised sheet(s) through the use of the following symbols:

- (C) To signify changed condition or regulation.
- (D) To signify discontinued rate, regulation or condition.
- (I) To signify an increase.
- (L) To signify material relocated from or another part of this price list with no change in text, rate, rule or condition.
- (N) To signify new material, including a listing, rate, rule or condition.
- (**R**) To signify a reduction.
- (T) To signify a change in the wording of text, but no change in the rate, rule or condition.

### SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES

#### 1.1 General

Service is offered to inmates of correctional or confinement facilities for outward-only calling.

#### **1.2** Timing of Calls

- **1.2.1** Long distance usage charges are based on the actual usage of the network. Timing of a call begins when the called party accepts the charges for the call. Positive response for acceptance of a call is required. A call will be terminated within five (5) seconds from the last message given if no positive response is received.
- **1.2.2** Chargeable time for a call ends upon disconnection by either party.
- **1.2.3** The minimum call duration and initial period for billing purposes is one minute.
- **1.2.4** Unless otherwise specified in this tariff, for billing purposes usage is measured and rounded to the next higher full minute.
- **1.2.5** No charges apply for incomplete calls or for calls to called parties who do not accept the charges for the call. PCS will terminate a call if the called party does not accept responsibility for the charges. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

#### **1.3** Time of Day Rate Periods

#### **1.3.1** Determination of Rate Periods

Unless otherwise indicated, time of day rates apply according to the following schedule. Calls are billed based on the rate in effect at the time the call begins. Calls that cross rate period boundaries are billed the rate in effect at the beginning of the call for the duration of the entire call.

	MON	TUES	WED	THUR	FRI	SAT	SUN	
8:00 AM								
ТО		DAYTIME RATE PERIOD						
4:59 PM								
5:00 PM								
ТО	<b>EVENING RATE PERIOD</b>						EVE	
10:59 PM								
11:00 PM						-		
ТО	NIGHT/WEEKEND RATE PERIOD							
7:59 AM								

\* Up to but not including.

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#### SECTION 1 - INSTITUTIONAL CALLING SERVICES AND RATES

#### 1.4 **Calculation of Distance**

Usage charges for mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

- Step 1: Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.
- Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Square the differences obtained in Step 2. Step 3:
- Add the squares of the "V" difference and "H" difference obtained in Step 3. Step 4:
- Divide the sum of the square obtained in Step 4 by ten (10). Round to the next Step 5: higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

#### Formula:

$$\sqrt{\frac{\left(V_1 - V_2\right)^2 + \left(H_1 - H_2\right)^2}{10}}$$

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# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES

# 1.5 Institutional Operator Assisted Calling

Institutional operator assisted service allows Inmates to place calls through an automated call processing system. The call processing system prompts the Inmate and the called party such that the call is completed without live operator assistance.

A number of special blocking and screening capabilities are available with institutional operator services provided by PCS. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the Institution.

- **1.5.1** For services provided to Inmates of Institutions, the following special conditions apply:
  - A. Calls to "900", "976" or other pay-per-call services are blocked by PCS.
  - **B.** At the request of the Institution, PCS may block Inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
  - **C.** At the request of the Institution, PCS may block Inmate access to "911", "411", or local operators reached through "0-" dialing.
  - **D.** At the request of the Institution, PCS may block Inmate access to specific telephone numbers.
  - **E.** Availability of PCS's services may be restricted by the Institution to certain hours and/or days of the week.
  - **F.** At the request of the Institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning PCS's services is provided to the administration of each Institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the Institution's administration.
  - **G.** At the request of the Institution, PCS may impose time limits on local and long distance calls placed using its services.
  - **H.** At the request of the Institution, equipment may be provided which permits monitoring of Inmate calls by legally authorized government officials.

#### SECTION 1 - INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

#### 1.6 **Institutional Automated Collect Operator Service**

PCS provides Institutional Automated Collect Operator Service to inmates of confinement facilities. Service may be limited by the administrators of the institutions as to availability, call duration or calling scope. Calls are billed to the Called Party. The Called Party must actively accept charges for the call. A per-call service charge applies to each call.

Institutional automated collect operator service allows inmates to make collect calls to terminating locations anywhere within in the state. An automated system prompts the caller and the called party through user - friendly instructions. The called party must accept responsibility for payment of the charges by dialing the designated digit for acceptance. If a call is not accepted within five (5) seconds of the automated voice recording prompt, the automated recording is replayed a second time. If an acceptance digit is not received five (5) seconds after the second recording is completed, the call is terminated by PCS's system.

Use of the automated collect calling service is subject to the rules and regulations of the Commission and the institution's administrative restrictions

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#### SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

#### **1.7** Institutional Prepaid Collect Service

#### 1.7.1 Description

Prepaid Collect Service allows recipients of collect calls from inmate facilities to set up a prepaid account with the Company from which such calls are decremented. Inmates place a collect call through the standard dialing pattern to a specific telephone number (station to station). The Subscriber accepts the collect call and the charges for that call are deducted from the Subscriber's Prepaid Account. Funds in this Prepaid Account may only be used for payment of calls received by Subscribers to their telephone number specified to the Company when the Prepaid Account is established.

Prepaid Collect Service calls are not distance sensitive. Call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute and therefore the Available Usage Balance is decremented in full minute increments.

Per call and usage for each call placed is deducted from the Available Usage Balance in the Prepaid Account. Customers may obtain the current Available Usage Balance, last payment made and last payment date by calling the Company's Customer Service toll free number twenty-four (24) hours a day, seven (7) days a week.

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#### SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

#### **1.8 Institutional Prepaid Debit Service**

#### 1.8.1 Description

Institutional Debit Service allows inmates to set up prepaid accounts for outbound calling. Prepaid calls are originated when the inmate enters their unique PIN and destination number. Institutions have the option of allowing Inmates to set up separate debit service or allowing Inmates to use the general funds available by inmate in the Inmate's Commissary account.

With the assistance of the institution, the company will set up a Prepaid Account for calls placed from the institution. Funds in the Prepaid Account may only be used for payment of calls placed by inmates. The Company's system informs the inmate of the Available Usage Balance remaining in the Prepaid Account upon access to place a call, and prompts the inmate Customer to place a call by entering the destination telephone number.

Institutional Debit calls are not distance sensitive. Call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute and therefore the Available Usage Balance is decremented in full minute increments. Per call and usage for each call placed is deducted from the Available Usage Balance in the Inmate's Prepaid Account on a real time basis as the call progresses.

The Inmate is entitled to a refund on the unused portion of the Institutional Debit within sixty (60) days of the time the Prepaid Account is closed without charge and assuming appropriate account information is provided of on file with the Company.

Unused minutes at the time the prepaid account is closed is refundable assuming PCS is in possession of the purchaser's accurate mailing address. Such refund will be issued to the purchaser within sixty (60) days of the account being closed. The company will not assess any fee on the purchaser associated with the refund process.

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# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

#### **1.9** Institutional Collect Service Rates

The following rates apply to outbound collect-only operator assisted calls placed by inmates in correctional institutions. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment for billing purposes.

#### **1.9.1** Collect Rates and Charges

- A. Plan A
  - 1. Local

Usage Charge, per Minute: \$0.25

2. IntraLATA

Usage Charges, per Minute: \$0.40

(**C**)

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#### 3. InterLATA

Usage Charge: per Minute: \$0.35

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# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

1.9	Institu	utional Collect Service Rates, (Cont'd.)							
	1.9.1	Colle	Collect Rates and Charges, (Cont'd.)						
		B.	Plan	Plan B					
			1.	All Calls					
				Usage Charge: Per Minute:	\$0.25				
						(D) (D)			
		C.	Plan	С					
			1.	Local and IntraLATA					
				Usage Charge: Per Minute:	\$0.00				
						(D) (D)			
			2.	InterLATA					
				Usage Charge: Per Minute:	\$0.50				
						(D) (D)			

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# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

#### 1.9 Institutional Collect Service Rates, (Cont'd.)

- 1.9.1 Collect Rates and Charges, (Cont'd.)
  - D. Plan D
    - 1. Local

Usage Charge, per Minute:

Rate Period	Initial Minute	Add'l Minute
Any	\$0.00	\$0.25

**(D**) **(D)** 

2. IntraLATA

Usage Charge, per Minute:

Rate Period	Initial Minute	Add'l Minute
Any	\$0.00	\$0.40

- **(D**)
- **(D)**

3. InterLATA

Usage Charge, per Minute:

Rate Period	Initial Minute	Add'l Minute
Any	\$0.00	\$0.60

# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

1.9	Institutional Collect Service Rates, (Cont'd.)						
	1.9.1	1.9.1 Collect Rates and Charges, (Cont'd.)					
		Е.	<b>Plan</b> 2	E			
			1.	Local and IntraLATA			
				<b>Usage Charge:</b> Per Minute:	\$0.09		
						(D) (D)	
			2.	InterLATA			
				Usage Charge: Per Minute:	\$0.65		
						(D) (D)	
		F.	Plan 1	F			
			1.	Local			
				<b>Usage Charge:</b> Per Minute:	\$0.06		
						(D) (D)	
			2.	IntraLATA			
				<b>Usage Charge:</b> Per Minute:	\$0.11		
						(D) (D)	
			2.	InterLATA			
				<b>Usage Charge:</b> Per Minute:	\$0.50		
						(D) (D)	

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# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

# **1.9** Institutional Collect Service Rates, (Cont'd.)

- **1.9.1** Collect Rates and Charges, (Cont'd.)
  - G. Plan G
    - 1. Local and IntraLATA

**Usage Charges:** 

Rate	D	AY	EVE	NING	NIGHT/WEEKEND	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
Mileage	Minute	Minute	Minute	Minute	Minute	Minute
0-20	\$0.153	\$0.076	\$0.116	\$0.057	\$0.068	\$0.057
21-40	\$0.191	\$0.133	\$0.163	\$0.114	\$0.106	\$0.086
41-70	\$0.215	\$0.152	\$0.172	\$0.124	\$0.135	\$0.095
71+	\$0.248	\$0.200	\$0.182	\$0.143	\$0.163	\$0.143

(D) (D)

# 3. InterLATA

**Usage Charge: per Minute:** \$0.65

**(D**)

# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

1.9	Institutional Collect Service Rates, (Cont'd.)							
	1.9.1	Colle	lect Rates and Charges, (Cont'd.)					
		H.	Plan I	Н				
			1.	Local				
				<b>Usage Charge:</b> Per Minute:	\$0.10			
						(D) (D)		
			2.	IntraLATA				
				<b>Usage Charge:</b> Per Minute:	\$0.20			
						(D) (D)		
			2.	InterLATA				
				<b>Usage Charge:</b> Per Minute:	\$0.89			
						(D) (D)		

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# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

#### 1.10 Institutional Prepaid Collect Service Rates

#### **1.10.1** Prepaid Collect Rates and Charges

- A. Plan A
  - 1. Local

#### Usage Charge, per Minute:

Rate Period	Initial Minute	Add'l Minute
Day	\$0.1500	\$0.0800
Evening	\$0.1200	\$0.0600
Night/Weekend	\$0.0700	\$0.0600

(D) (D)

# (**D**)

# 2. IntraLATA

#### Usage Charges:

Rate	D	AY	EVE	NING	NIGHT/WEEKEND	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
Mileage	Minute	Minute	Minute	Minute	Minute	Minute
0-20	\$0.1500	\$0.0800	\$0.1200	\$0.0600	\$0.0700	\$0.0600
21-40	\$0.1900	\$0.1300	\$0.1600	\$0.1100	\$0.1100	\$0.0900
41-70	\$0.2200	\$0.1500	\$0.1700	\$0.1200	\$0.1300	\$0.0900
71+	\$0.2500	\$0.2000	\$0.1800	\$0.1400	\$0.1600	\$0.1400

(D) (D)

# 3. InterLATA

Usage Charge: per Minute: \$0.69

**(D**)

**(D**)

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# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

1.10		tional Prepaid Collect Service Rates, (Cont'd.)					
		Prepaid Collect Rates and Charges, (Cont'd.)					
		B.	Plan H	'lan B			
			1.	All Calls			
				<b>Usage Charge:</b> Per Minute:	\$0.25		
						(] (]	
		C.	Plan (	C			
			1.	Local and IntraLATA			
				<b>Usage Charge:</b> Per Minute:	\$0.00		
						I) I)	
			2.	InterLATA			
				<b>Usage Charge:</b> Per Minute:	\$0.50		
						I) I)	

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# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

#### **1.10** Institutional Prepaid Collect Service Rates, (Cont'd.)

#### **1.10.1** Prepaid Collect Rates and Charges, (Cont'd.)

- D. Plan D
  - 1. Local

Usage Charge, per Minute:

Rate Period	Initial Minute	Add'l Minute
Any	\$0.00	\$0.14

(D) (D)

#### 2. IntraLATA

Usage Charge, per Minute:

Rate Period	Initial Minute	Add'l Minute
Any	\$0.00	\$0.28

# (D)

**(D**)

3. InterLATA

Usage Charge, per Minute:

Rate Period	Initial Minute	Add'l Minute
Any	\$0.00	\$0.45

**(D)** 

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# SECTION 1 - INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

# Institutional Prepaid Collect Service Rates, (Cont'd.) 1.10 **1.10.1** Prepaid Collect Rates and Charges, (Cont'd.) E. Plan E 1. Local **Usage Charge:** Per Minute: \$0.07 **(D**) **(D**) 2. IntraLATA **Usage Charge:** Per Minute: \$0.08 **(D**) **(D**) 3. InterLATA **Usage Charge:** Per Minute: \$0.59 **(D**)

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(D) (D)

(D) (D)

(D) (D)

# SECTION 1 - INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

# Institutional Prepaid Collect Service Rates, (Cont'd.) 1.10 **1.10.1** Prepaid Collect Rates and Charges, (Cont'd.) F. Plan F 1. Local **Usage Charge:** Per Minute: \$0.06 2. IntraLATA **Usage Charge:** Per Minute: \$0.11 2. InterLATA **Usage Charge:** Per Minute: \$0.50

Effective: June 20, 2016

# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

#### 1.10 Institutional Prepaid Collect Service Rates, (Cont'd.)

# 1.10.1 Prepaid Collect Rates and Charges, (Cont'd.)

G. Plan G

#### 1. Local and IntraLATA

**Usage Charges:** 

Rate	DAY		EVENING		NIGHT/WEEKEND	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
Mileage	Minute	Minute	Minute	Minute	Minute	Minute
0-20	\$0.153	\$0.076	\$0.116	\$0.057	\$0.068	\$0.057
21-40	\$0.191	\$0.133	\$0.163	\$0.114	\$0.106	\$0.086
41-70	\$0.215	\$0.152	\$0.172	\$0.124	\$0.135	\$0.095
71+	\$0.248	\$0.200	\$0.182	\$0.143	\$0.163	\$0.143

(D) (D)

# 3. InterLATA

Usage Charge: per Minute: \$0.65

**(D**)

#### Effective: June 20, 2016

**(D**)

# SECTION 1 - INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

# Institutional Prepaid Collect Service Rates, (Cont'd.) 1.10 **1.10.1** Prepaid Collect Rates and Charges, (Cont'd.) H. Plan H 1. Local **Usage Charge:** Per Minute: \$0.10 **(D**) **(D**) 2. **IntraLATA Usage Charge:** Per Minute: \$0.20 **(D**) **(D**) 2. InterLATA **Usage Charge:** Per Minute: \$0.89 **(D**)

Effective: June 20, 2016

# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

#### 1.11 Institutional Prepaid Debit Service Rates

#### **1.11.1 Prepaid Debit Rates and Charges**

- A. Plan A
  - 1. Local

#### Usage Charge, per Minute:

<b>Rate Period</b>	<b>Initial Minute</b>	Add'l Minute
Day	\$0.130	\$0.060
Evening	\$0.100	\$0.050
Night/Weekend	\$0.060	\$0.050

(D) (D)

# 2. IntraLATA

#### Usage Charges:

Data	D	AY	EVENING		NIGHT/WEEKEND	
Rate Mileage	Initial	Add'l	Initial	Add'l	Initial	Add'l
willeage	Minute	Minute	Minute	Minute	Minute	Minute
0-20	\$0.130	\$0.060	\$0.130	\$0.050	\$0.060	\$0.050
21-40	\$0.160	\$0.110	\$0.140	\$0.100	\$0.090	\$0.070
41-70	\$0.190	\$0.130	\$0.150	\$0.100	\$0.110	\$0.080
71+	\$0.210	\$0.170	\$0.150	\$0.120	\$0.140	\$0.120

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**(D)** 

# 3. InterLATA

Usage Charge: per Minute: \$0.590

(D) (D)

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## SECTION 1 - INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

# Institutional Prepaid Debit Service Rates, (Cont'd.) 1.11 1.11.1 Prepaid Debit Rates and Charges, (Cont'd.) B. Plan B 1. All Calls **Usage Charge:** Per Minute: \$0.25 **(D**) **(D)** C. Plan C 1. Local and IntraLATA **Usage Charge:** Per Minute: \$0.00 **(D**) **(D**) 2. **InterLATA Usage Charge:** Per Minute: \$0.50 **(D**) **(D**)

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# SECTION 1 - INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

# 1.11 **Institutional Prepaid Debit Service Rates**, (Cont'd.) 1.11.1 Prepaid Debit Rates and Charges, (Cont'd.) D. Plan D 1. All Calls **Usage Charge:** Per Minute: \$0.30 E. Plan E 1. Local **Usage Charge:** Per Minute: \$0.06 **(D**) **(D**) 2. IntraLATA **Usage Charge:** Per Minute: \$0.07 **(D**) **(D**) 3. **InterLATA Usage Charge:** Per Minute: \$0.53 **(D**) **(D**)

#### Effective: June 20, 2016

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(D) (D)

(D) (D)

# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

# 1.11 Institutional Prepaid Debit Service Rates, (Cont'd.) 1.11.1 Prepaid Debit Rates and Charges, (Cont'd.) F. Plan F 1. Local

Usage Charge:	
Per Minute:	\$0.05

# 2. IntraLATA

Usage Charge:	
Per Minute:	\$0.19

# 2. InterLATA

Usage Charge:	
Per Minute:	\$0.29

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#### SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

#### **1.11** Institutional Prepaid Debit Service Rates, (Cont'd.)

#### **1.11.1** Prepaid Debit Rates and Charges, (Cont'd.)

- G. Plan G
  - 1. Local

Usage Charge: Per Minute: \$0.10

2. IntraLATA

Usage Charge:	
Per Minute:	\$0.20

2. InterLATA

Usage Charge: Per Minute: \$0.89

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(D) (D)

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#### 1.11.2 Pay 2 Talk

Pay 2 Talk service allows recipients of inmate collect calls to pay on a per call basis. This service is targeted to called parties who either do not want to set up a prepaid account and purchase a bulk set of minutes on a prepaid basis or who may be blocked from receiving collect calls. When the call is placed the called party will be prompted for credit card information and once received and validated, the call will be connected. Calls are billed only via a major credit card, as determined by the Company. Call rates are based on 15 minute increments.

	Option 1	Option 2	Option 3	Option 4
Local:	\$7.55	\$4.45	\$4.50	\$5.05
IntraLATA:	\$7.55	\$4.60	\$6.45	\$7.10
InterLATA:	\$16.85	\$13.65	\$20.00	\$9.40

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# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

**1.12** [Reserved For Future Use]

(**D**)

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# SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

**1.12** [Reserved For Future Use], (Cont'd.)

(**D**)

**(D**)

(N)

(N)

#### SECTION 1 – INSTITUTIONAL CALLING SERVICES AND RATES, (CONT'D.)

#### 1.13 Ancillary Service Charges

**1.13.1** Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

**1.13.2** Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$5.95

**1.13.3 Paper Bill/Statement Fees** – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00